

BOARD OF DIRECTORS MEETING

Monday, November 4, 2019 – 9:00 am – 3:15 pm

Location: Holiday Inn Express & Suites Santa Ana 1600 E First Street Santa Ana, CA 92701

Jenn Baker, CSTC Executive Director, 949-715-4192

	AGENDA							
	AGENDA ITEM	PRESENTER	DURATION/MINUTES	BEGINS		ENL	os	
1.	Call to order	Gary Quackenbush, President	2	9:00	am	9:02	am	
2.	Roll Call	Shari Hardy, Secretary	5	9:02	am	9:07	am	
3.	Agenda Approval	Gary Quackenbush, President	3	9:07	am	9:10	am	
4.	Committee Check-In Meetings	Committees						
	Education	Education Ethics & Grievances Committees	20	9:10	am	9:30	am	
	Membership	Membership Policy Governance Committees	20	9:30	am	9:50	am	
	Marketing & Communication	Marketing/PR/ Prof Image Government Relations Committees	20	9:50	am	10:10	am	
	Finance & Governance	Bylaws/Policies/Procedures Chapter Assistance & Development Audit & Finance Committees	20	10:10	am	10:30	am	
5.	Committee Group Discussion							
	Education Committee		5	10:30	am	10:35	am	
	Ethics & Grievances Committee		5	10:35	am	10:40	am	
	Membership Committee		5	10:40	am	10:45	am	
	Policy Governance Committee		5	10:45	am	10:50	am	
	Marketing / PR / Prof Image Committee		5	10:50	am	10:55	am	
	Government Relations Committee		5	10:55	am	11:00	am	
Continued								

	AGENDA ITEM	PRESENTER	DURATION/MINUTES	BEGI	NS	ENDS	
5.	Bylaws/Policies/Procedures Committee		5	11:00	am	11:05	am
	Chapter Assistance & Development Committee		5	11:05	am	11:10	am
	Audit & Finance Committee		5	11:10	am	11:15	am
Δ	Lunch		30	11:15	am	11:45	am
6.	Approval of Minutes	Shari Hardy, Secretary	5	11:45	am	11:50	am
7.	Treasurer's Report	Claudia Stanley, Treasurer	20	11:50	am	12:00	pm
8.	Executive Director's Report	Jenn Baker	10	12:00	am	12:10	pm
9.	NSA Report	Roger Kent, NSA State Director	5	12:10	pm	12:05	pm
10.	President's Report	Gary Quackenbush, President	10	12:05	pm	12:15	pm
11.	Reports						
	1 st VP / Education	Linda Dong					
	2020 Symposium Call for Presenters	Linda Dong	5	12:15	pm	12:20	pm
	2020 Fall Forum	Jenn Baker	5	12:20	pm	12:25	pm
	Update on LMS	Jenn Baker	15	12:25	pm	12:40	pm
Δ	Break		10	12:40	pm	12:50	pm
	2 nd VP / Membership & PR	Jen Horton	15	12:50	pm	1:05	pm
	Membership Report	Jenn Baker	5	1:05	pm	1:10	pm
	CTEC Committee	Karen DeVaney	10	1:10	pm	1:20	pm
	Chapter Reports	Review Reports Submitted by Chapters	10	1:20	pm	1:30	pm
12.	Region Updates	Region Directors					
	Region One	Karen DeVaney	5	1:35	pm	1:40	pm
	Region Two	Carmen Hustad	5	1:40	pm	1:45	pm
	Region Three	David Eastis and Lisa Cruz	5	1:45	pm	1:50	pm
	Region Four	Heather Santineau	5	1:50	pm	1:55	pm
		Continued					

	AGENDA ITEM	PRESENTER		BEGINS	ENDS	
13.	New Business		10	1:55 pm	2:05 pm	
	LA Chapter Request for Funds	Board	5	2:05 pm	2:10 pm	
	Universal Cancellation Policy	Board of Directors	10	2:10 pm	2:20 pm	
	Group Concepts Client Expenses	Andrea Messina	10	2:20 pm	2:30 Pm	
	Greater Long Beach Chapter	Board of Directors	10	2:30 pm	2:40 Pm	
	CE Processing for Non-CSTC Members (Breakfasts/Lunches)	Rod Couts	10	2:40 pm	2:50 pm	
	Chapter Meeting Sign-In Sheets	Jenn Baker	10	2:50 pm	3:00 pm	
14.	Resolutions & Motions	Shari Hardy, Secretary	15	3:00 pm	3:15 pm	
15.	Adjournment			3:15 pm		

NEXT BOARD MEETING: January 13 and 14, 2020 – Live 10 AM to 4 PM both days

Remaining 2019 / 2020 Board of Directors Meeting Dates:

January 13 and 14, 2020 – Live 10 AM to 4 PM both days